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NCAPPS First Annual Conference

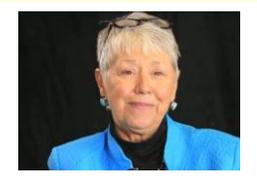
By Kimberly Hamilton

NCAPPS held their first annual conference on September 22nd, 2012 in Durham, NC. More than 30 members attended and many new applications for membership were received. The conference was a wonderful opportunity for the members to meet each other and the Board of Directors face to face.

Discussions were held regarding the goals for the association, benefits of membership and the recently launched website. The founding members did an excellent job with the formation of our association and a new Board of Directors was elected for the 2012-2013 year.

With John Perez as a guest speaker and vendors including ServeNow, Process Server Central, and NCSYSTEMA providing a live demonstration of self-defense, the conference was a huge success. Dozens of raffles including 50/50 cash raffle, a Google Nexus and other gifts were given away. Members got to network with each other, ask questions, and learn why the need for our association is so great right now.

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President Reynolds Interview with ServeNow

By Kimberly Hamilton

Shortly after the NCAPPS first annual conference, ServeNow interviewed our President, Ruth Reynolds on its success and goals. President Reynolds stressed that building this association and moving forward towards lobbying and legislation changes will have to be a group effort. With over 40 members in the first year, the association is off to a wonderful start. To see the interview in its entirety, please visit:

<http://www.serve-now.com/articles/1355/ncapps-first-conference-recap>

"There were attendees from the mountains to the coast," Reynolds said regarding the conference. "We're very pleased with the turnout."

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www.ncapps.org

NCAPPS Website

With our newly formed association comes our newly launched website, www.ncapps.org. The website was developed and hosted by ServeNow. It is modeled after some other state processing serving associations and has had great reviews. The website is a wealth of information that members should visit regularly. Some of the features include:

1. Dates and times of upcoming meetings
2. A search option to locate members
3. Contact information for all members, including the Board.
4. Recent news regarding our profession, legislation and other organizations.
5. Links to our By-laws, Policy Procedure and Code of Ethics,
6. A blog with helpful information, links and other articles.
7. An archive with all past posts, useful forms, associations, and other valuable tools.

As our membership grows, so will our website. We hope to bring in more vendors that can advertise on our site and with related resources, tools and services pertaining to our industry and owning a business. Please bookmark the site and check it frequently for NCAPPS news.

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Advertising

NCAPPS will be allowing members, vendors and businesses to advertise a business card within our newsletter. The fee is \$25.00 per issue, which will be published 4 times a year. To advertise, please contact NCAPPS Secretary Kimberly Hamilton. A business card can either be scanned or mailed for submission.

*Many a small thing has been
made large by the right kind of
advertising. --Mark Twain*



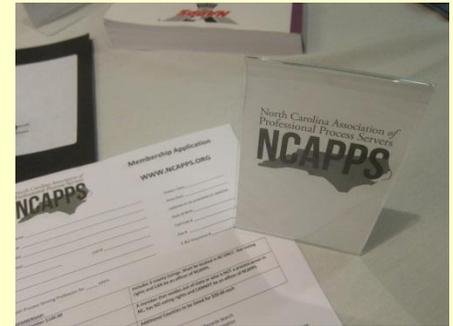
NCAPPS Membership

NCAPPS first year alone attracted an impressive 45 members to this new, but fast-growing association. Vice President Audra Coleman handles membership and did an excellent job with sending out invitations to servers across the state and members of other associations. 45 members the first year is just proof NC has a great need for an organized and dedicated association such as ours.

Members will benefit from the association in many ways. Networking is surely one benefit as the members are spread throughout the state and represent a wide range of counties. Members are listed according to area on our website and can easily be found using city, zip, or last name.

Members will also benefit with the discussions on laws pertaining to our industry. Sometimes state laws are not very clear and new laws are introduced. Service of Process is nationwide and knowing the laws of each state and knowing them correctly is imperative in getting a good serve. VP Jim Davis handles our Legal and Legislative issues and will be bringing news and information to each meeting.

We encourage all members to help spread the word about NCAPPS and invite new members aboard. If the first meeting is any indication of the direction this association is headed, we will all benefit from a very active and large group of servers in NC. 2012-2013 looks very promising for our members!!



Impressive Membership the first year

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iPhone & Android Applications

TurboScan. TurboScan turns your phone into a multipage scanner for documents, receipts, notes, whiteboards, and other text. With TurboScan, you can quickly scan your documents and store or email them as multipage PDF or JPEG files. Great when you are out in the field and need to scan or copy a document. I have used this many times and it works great!

Cost: FREE

Evidence Cam. One of my Favorites! Used by many PI's, this app features a header with GPS coordinates, Time and Date Stamp, and even street address info. Footer includes user defined text where you can put case #, person served, or other info. Offers both left and right texts fields. Great for taking pictures of vacant properties, vehicles, etc. Clients love it!!

Cost: \$1.99

To submit your favorite app for our next issue, please email femaleagents@gmail.com.

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Vendors Attending Conference

A great big THANK YOU to our wonderful vendors at our conference!! They provided so much helpful information, products and even a live demonstration for the attending members. Their contact information is below and we encourage everyone to visit their sites to see what they can offer.

ServeNow. www.serve-now.com Rick Casta, rcasta@lawgical.com 800-811-4458



Process Server Central, LLC. www.mypsc.net , Tom Santarlas, 813-441-9770



NC Systema. www.ncsystema.com, Glenn Murphy, 919-489-8893



Mele Perrego, EA Tax and Financial Services. Mele Perrego, 919-550-1777

Murchison Business Services. www.murchisonbizsvc.com , Carleen Murchison, 919-675-2661

 The business card for Diamond Eye Legal features a close-up image of a human eye with a green iris. The text is as follows:

Diamond Eye Legal
 Kimberly Hamilton
 Private Investigator
 Process Server
 336.516.7896
kimberly@diamondayelegal.com
www.diamondayelegal.com
 NC PI License # 4629

*“The golden rule for every business is this:
 Put yourself in your customer’s place.”*

ServeNow Launches PAAPRS Campaign



ServeNow recently launched a campaign focused on raising awareness on the ever-growing problem of assault on process servers. For more information, please visit www.serve-now/resources/paapers. Here you can view a map of process server assaults and currently North Carolina has no reports.

You can report an assault on this page and even obtain a PAAPRS badge to display on your website. Their goal is for changes in regulations and laws that will protect the server. Servers are messengers of the court and right now protection for them is very minimal. We encourage you to share their information, post the badge on your website and check back frequently on its progression.

There is even an online petition for servers to sign for making it a felony to assault a process server. To date, there are 629 signatures and 371 signatures are still needed. If you have not signed yet, please do so.

Thank you ServeNow for creating this campaign and increasing the awareness that our professions are not violence-free and changes are drastically needed to ensure our safety.

Source: *Serve-now.com*

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Online Backup Services

Along with that dread and sinking feeling of a computer crash comes the thought...."DID I BACK EVERYTHING UP?" With our profession so heavily dependent on computers, online backup software is the easiest and securest way to insure you will never lose any file.

The programs are very reasonable, with most being about \$50 a year. They offer different features such as being able to backup an external hard drive, music files, sharing files and so on. The programs offer security and peace of mind when it matters most.

Most have apps you can download and access your entire computer directly from your phone. This is very convenient with process serving when you need to access a file while out on the road. With companies like MyPCBackup, Carbonite, Mozy and JustCloud.com, you can find the best plan for your budget with most offering unlimited storage space.

Hurricane Sandy affects Service of Process

The northeast was hit hard by Sandy and the aftermath of its damage is only beginning. Our profession has been affected by this storm all over the United States, not just on the east coast.

Many of us have clients or work for process serving companies located directly within the destruction. NCAPPS sends our support, thoughts and prayers to all those affected by the storm. We hope the recovery period is quick with power, internet access and phone lines being restored and business can once again resume for them.

The USPS is currently in the recovery phase after hundreds of post offices were affected. Many were forced to close and be evacuated. Mail and routes were being re-directed and deliveries have resumed, but with a lot of our work coming from the East Coast and being time-sensitive, we are sure to feel the effects as well.

Courts are another area that is struggling to resume operations amid the chaos. With some courts closed for nearly a week, some even holding hearings in areas with no power, and delays of so many cases, it will take months for the recovery. Some high profile criminal cases have even been suspended for the first time since 9/11.

One area that will be affected tremendously after this storm, will be trying to serve papers in the damaged areas of NY. Our fellow servers will have a very hard time there with trying to locate good addresses with so many people having lost their homes, relocating, staying with family or in hotels, or shelters. Please keep this in mind if you are sending papers to be served in NY.

Relief efforts and support will be needed for a very long time to rebuild what has been lost. We encourage everyone to help out and donate. The Red Cross, Salvation Army and AmeriCares are just a few organizations that you many donate online to.

www.redcross.org
www.salvationarmyusa.org
www.americares.org

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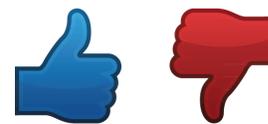
Member Involvement = NCAPPS Success

Our association is only as strong as our membership and we invite everyone to get involved. There are many ways to help build this association so it may continue to move forward.

1. Spread the Word. There is no better advertising than word of mouth. Let clients, other servers and related businesses know NC does have an association dedicated to Process Serving. With our group being new, informing others of our presence is our biggest hurdle.
2. Visit the website for upcoming meetings and news. Staying informed of the latest information is very important.
3. Join a committee. NCAPPS has several established committees and if you have a strong interest or experience in one area, please contact one of the Board Members. Your input is always welcome.
4. NCAPPS logo. Post our logo on your website, business cards, invoices, or anywhere else where it might be seen.
5. Attend meetings. The more ideas, opinions and input we have makes us stronger and more successful.
6. Newsletter Info. Submit your ideas, links, recent news, meetings, concerns, tools, etc., to the Secretary, Kimberly Hamilton.
7. Tell us what you think!! Your thoughts are very important to us.

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Registration Poll



Do you think NC should require Process Servers to be registered?

Please send your replies and reasons why you believe they should / should not to:
Kimberly Hamilton,
femaleagents@gmail.com.

Results will be posted in our winter issue. Please indicate if you do not wish your response to be shared.

Thank you!

Upcoming Events

NAPPS Board Meeting November 17, 2012. Our President is also on the NAPPS Board of Directors and will be attending.

New NCAPPS Members

Our 2012 conference welcomed many new members. Below are the approved new members since that date.

Jacob Darr,
Erica Eatmon
Richard Eatmon
Wayne Freeman
Christopher Green
Patricia Mitchell
Anthony Robinson
Ramon Rodriguez

Pending Members waiting approval
Lee Griggs
Edward Blake

North Carolina Association of
Professional Process Servers



NCAPPS 2012-2013 Board of Directors

NCAPPS President,
Ruth Reynolds
Reynoldspreserve@mindspring.com

VP- Membership,
Audra Coleman,
cameopi@aol.com

VP-Legislation
Jim Davis,
Sandhillsinvestigation@live.com

Secretary,
Kimberly Hamilton,
femaleagents@gmail.com

Treasurer,
Jennifer McKenzie
Jennifer@diamondayelegal.com

www.ncapps.org

For questions, please call President Reynolds, 800-814-8662
Mailing: NCAPPS, PO Box 121. Clayton, NC 27528
NCAPPS Newsletter, 11/01/2012, Volume One, Issue One

